

Solutions for Technical Communication

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Optimisation: technical documentation

Reuse is the key to success: Documents are divided into reusable modules and are saved in a very clear folder structure.

The modules can be divided into:

- Standard chapters
- Standard sections
- Sections with defined properties
- Fragments

Metadata helps you to recognise and filter modules and information faster.

But what are information classes? The information classes define the type of module. Is the module a description? Is it a task sequence? Or a maintenance table?

The modules are organised in such a way that they are independent. Thanks to this method you can create different types of documents according to the puzzle principle.

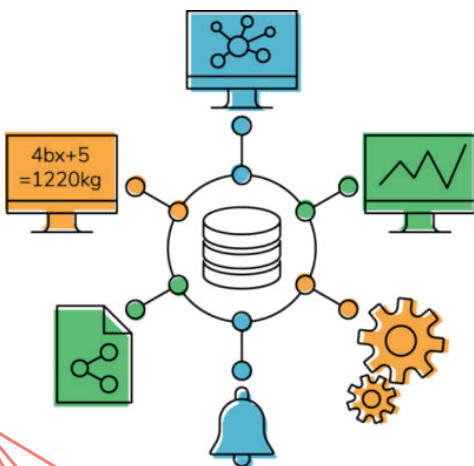
Component Content Management System

If you want to publish multilingual documents in different formats in a short time, you need not only a good folder structure but a Component Content Management System - CCMS.

The optimisation of the technical documentation is definitely a first step.

Independently from the CCMS the documentation must be restructured in such a way that each individual module can be found and can be reused.

In a CCMS we work in XML format, an independent layout format. The modules must be divided in such a way that they can be reused in different documents in different publication formats.



Courses for the Technical Communication

- How to become a technical communicator
- How to write CCMS modules
- Terminology management - monolingual or multilingual
- How to write a guideline
- Optimising technical documentation



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